

Attachment 1: Consolidated list of issues for 2011 AIT Contract Review

Issue No.	Date	CP(s)*	Issue Name	para No.	Summary of Issue	Cross Ref**
1	02/03/11	Three and also C&W BT	Administrative burden of faxes for submitting AIT claims	Para 28 main body Annex E, paras 2.5(a), 4.1, 5.3 and 6.3	Fax is inefficient and an unnecessary administrative burden. Certainty of delivery is now possible to ensure by email rather than fax. We propose that email ought to be adopted for the submission of AIT claims, as an alternative or substitute to the current fax process. Despite the fact that this issue is already being investigated via the 2010 SIA General Contract Review, we suggest that, for completeness it is included in this review too, given the impact it has on current AIT process.	
2	02/03/11	Three	Debit Notes	Clause 6.6 (a) iv of the Annex E of the AIT Supplemental Agreement	Three proposes that: 1. The CPs agree a form of debit note which will be accepted by all parties for the purposes of Annex E; and 2. There shall be no obligation on the ONO to contact TNO before issuing a debit note over and above confirming to the TO that it had not received a Rejection Notice by the 34th AIT calendar day. Should the TO not be satisfied, it shall confirm from its own records whether a Rejection Notice was sent to it by TNO in copy.	5.6 (c), 6.6 (b) iii,

3	04/03/11	C&W	Third-party scenario	Annex E para 5.2	Amend paragraph 5.2 of Annex to provide for extended timescales where the retention results from 3 rd party notification.	6.2(a)
4	04/03/11	C&W	Overseas scenarios	Appendix E5, point 15	We would like to explore the opportunity to expand the scope of AIT to overseas scenarios - other than just calls to UK PRS which have originated overseas.	
5	25/03/11	Jersey	Scope of AIT	Annex E	Extend scope of AIT to include PBX hacked calls to a UK PRS number.	
6	30/03/11	BT	Scope of AIT	Annex E para 1.2	"For the avoidance of doubt" reference to National Telephone Numbering Plan	
7	30/03/11	BT	Rejection Notices	Annex E	Consider how to deal with procedural issues e.g. wrongly quoted prices, wrong number ranges, failure to deliver AIT Call Data	
8	30/03/11	BT	PPP CoP 12	Annex E	Review any possible impact of PhonepayPlus Code of Practice edition 12	

NOTE:

1. Propose initial meeting to include walk through the process with CPs' AIT experts to ensure that the process is understood and that any issues are exposed.
2. As part of the review exercise propose to review the role and content of the draft Artificial Inflation of Traffic Operations Guide
3. Although not contract review issues – needing to be discussed with industry during the review activity are the issues raised by Ofcom to be dealt with under the August 2011 AIT Report to Ofcom: i.e. (i) the possibility of AIT retention monies being held by a third party; (ii) further types of call which could be explicitly excluded from scope; (iii) the possibility of an independent third party to adjudicate on AIT disputes